Each Question 20%

1. What is a system ? List the elements of a closed-loop system ? What is a Management Information System ?

2. What is a model ? Name the four basic types of Models ? For each, identify the entity.

3. What is a *decision support system* ? What is a *group decision support system* ? Explain the basic components of a Decision Support System?

4. What is a ERP System ? Show the pathway for a firm to Electronic Commerce.

5. What is Knowledge Management (KM) ? What is Data Mining ? In your point view, explain the relationship between KM and Data Mining.